



**CenturyLink™**

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***VIA E-MAIL and ECFS***

November 29, 2018

Pam Megna ([pam.megna@fcc.gov](mailto:pam.megna@fcc.gov))  
Competition Policy Division  
Wireline Competition Bureau  
Federal Communications Commission  
445 12<sup>th</sup> Street, S.W.  
Washington, DC 20554

**Re: CenturyLink QC 3<sup>rd</sup> Quarter 2018 Special Access Metrics Report No. 2  
WC Docket No. 05-333 (via ECFS)**

Dear Ms. Megna,

Pursuant to the Federal Communications Commission's *Memorandum Opinion and Order* released March 9, 2007 in WC Docket No. 05-333, 22 FCC Rcd 5207,<sup>1</sup> enclosed for filing is CenturyLink QC's<sup>2</sup> Special Access Metrics Report for the Third Quarter of 2018. This Report No. 2 provides the New Installation Trouble Report Rate metric and completes the reporting requirement for the Third Quarter of 2018.

If you have questions regarding the content of this report, please contact Jeffrey Lanning at 202-429-3113 or at [Jeffrey.S.Lanning@centurylink.com](mailto:Jeffrey.S.Lanning@centurylink.com).

Sincerely,

/s/ Ross Dino

Enclosure

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<sup>1</sup> *MO&O*, 22 FCC Rcd at 5241 ¶ 65.

<sup>2</sup> Qwest Corporation (or QC), the local exchange carrier, does business as CenturyLink QC. CenturyLink, Inc. owns CenturyLink QC and other affiliates.

Qwest 272 Sunset Special Access Measurements  
SEPTEMBER 2018

				JULY 2018					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS0			1	100.00%	.	
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS1	92	96.74%	82	100.00%	-0.36	
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%	1	0.00%	-1.86	
CO	NITR	New Installation Trouble Report Rate	Special Access - DS0			1	100.00%	.	
CO	NITR	New Installation Trouble Report Rate	Special Access - DS1	79	97.47%	68	100.00%	-0.66	
CO	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	3	100.00%	2	100.00%	.	
IA	NITR	New Installation Trouble Report Rate	Special Access - DS0						
IA	NITR	New Installation Trouble Report Rate	Special Access - DS1	36	97.22%	22	100.00%	-1.19	
IA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%			.	
ID	NITR	New Installation Trouble Report Rate	Special Access - DS0	2	100.00%			.	
ID	NITR	New Installation Trouble Report Rate	Special Access - DS1	17	100.00%	39	100.00%	.	
MN	NITR	New Installation Trouble Report Rate	Special Access - DS1	70	95.71%	40	75.00%	-2.97	
MN	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	4	100.00%	1	100.00%	.	
MT	NITR	New Installation Trouble Report Rate	Special Access - DS1	17	88.24%	19	100.00%	-0.52	
MT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	100.00%			.	
ND	NITR	New Installation Trouble Report Rate	Special Access - DS1	8	100.00%	5	100.00%	.	
ND	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	4	100.00%			.	
NE	NITR	New Installation Trouble Report Rate	Special Access - DS0						
NE	NITR	New Installation Trouble Report Rate	Special Access - DS1	15	100.00%	12	100.00%	.	
NE	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	100.00%			.	
NM	NITR	New Installation Trouble Report Rate	Special Access - DS1	21	100.00%	33	100.00%	.	
NM	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above						
OR	NITR	New Installation Trouble Report Rate	Special Access - DS0						
OR	NITR	New Installation Trouble Report Rate	Special Access - DS1	16	87.50%	31	100.00%	-0.26	
OR	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above						
SD	NITR	New Installation Trouble Report Rate	Special Access - DS1	1	100.00%	7	100.00%	.	
SD	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%	1	100.00%	.	
UT	NITR	New Installation Trouble Report Rate	Special Access - DS1	44	97.73%	18	94.44%	-1.4	
UT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above						
WA	NITR	New Installation Trouble Report Rate	Special Access - DS1	20	90.00%	34	91.18%	-1.18	
WA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	50.00%	1	100.00%	-1.26	

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements  
SEPTEMBER 2018

				JULY 2018					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
WY	NITR	New Installation Trouble Report Rate	Special Access - DS0			1	100.00%	.	
WY	NITR	New Installation Trouble Report Rate	Special Access - DS1	13	100.00%	6	100.00%	.	
WY	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above						

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements  
SEPTEMBER 2018

				AUGUST 2018					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS0						
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS1	115	94.78%	75	97.33%	-0.72	
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	3	66.67%	2	100.00%	-1.15	
CO	NITR	New Installation Trouble Report Rate	Special Access - DS0						
CO	NITR	New Installation Trouble Report Rate	Special Access - DS1	77	96.10%	103	98.06%	-0.79	
CO	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above			4	75.00%		.
IA	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%				.
IA	NITR	New Installation Trouble Report Rate	Special Access - DS1	38	97.37%	18	100.00%	-1.28	
IA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%				.
ID	NITR	New Installation Trouble Report Rate	Special Access - DS0	2	100.00%				.
ID	NITR	New Installation Trouble Report Rate	Special Access - DS1	15	93.33%	30	100.00%	-0.74	
MN	NITR	New Installation Trouble Report Rate	Special Access - DS1	49	95.92%	27	92.59%	-1.38	
MN	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	6	100.00%	2	50.00%	-2.13	
MT	NITR	New Installation Trouble Report Rate	Special Access - DS1	13	100.00%	15	93.33%	-1.58	
MT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	100.00%	1	100.00%		.
ND	NITR	New Installation Trouble Report Rate	Special Access - DS1	17	100.00%	3	100.00%		.
ND	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above			2	100.00%		.
NE	NITR	New Installation Trouble Report Rate	Special Access - DS0						
NE	NITR	New Installation Trouble Report Rate	Special Access - DS1	10	80.00%	20	100.00%	-0.23	
NE	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	50.00%				.
NM	NITR	New Installation Trouble Report Rate	Special Access - DS1	14	85.71%	17	100.00%	-0.48	
NM	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%				.
OR	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%				.
OR	NITR	New Installation Trouble Report Rate	Special Access - DS1	26	96.15%	29	100.00%	-0.96	
OR	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above			1	100.00%		.
SD	NITR	New Installation Trouble Report Rate	Special Access - DS1	1	100.00%	8	100.00%		.
SD	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above						
UT	NITR	New Installation Trouble Report Rate	Special Access - DS1	38	94.74%	24	100.00%	-0.8	
UT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%	1	100.00%		.
WA	NITR	New Installation Trouble Report Rate	Special Access - DS1	50	98.00%	55	98.18%	-1.37	
WA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	100.00%				.

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements  
SEPTEMBER 2018

				AUGUST 2018					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
WY	NITR	New Installation Trouble Report Rate	Special Access - DS0						
WY	NITR	New Installation Trouble Report Rate	Special Access - DS1	11	90.91%	7	100.00%	-1.17	
WY	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above			1	100.00%	.	

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements  
SEPTEMBER 2018

				SEPTEMBER 2018					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS0						
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS1	85	97.65%	61	96.72%	-1.21	
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	3	66.67%				.
CO	NITR	New Installation Trouble Report Rate	Special Access - DS0						
CO	NITR	New Installation Trouble Report Rate	Special Access - DS1	55	87.27%	66	98.48%	0.3	
CO	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above						
IA	NITR	New Installation Trouble Report Rate	Special Access - DS0						
IA	NITR	New Installation Trouble Report Rate	Special Access - DS1	46	100.00%	18	100.00%		.
IA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above			8	100.00%		.
ID	NITR	New Installation Trouble Report Rate	Special Access - DS0						
ID	NITR	New Installation Trouble Report Rate	Special Access - DS1	9	100.00%	16	93.75%	-1.47	
MN	NITR	New Installation Trouble Report Rate	Special Access - DS1	199	89.95%	22	100.00%	-0.39	
MN	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above			2	100.00%		.
MT	NITR	New Installation Trouble Report Rate	Special Access - DS1	16	100.00%	16	100.00%		.
MT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	6	100.00%				.
ND	NITR	New Installation Trouble Report Rate	Special Access - DS1	25	96.00%	9	88.89%	-1.47	
ND	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above						
NE	NITR	New Installation Trouble Report Rate	Special Access - DS0			1	100.00%		.
NE	NITR	New Installation Trouble Report Rate	Special Access - DS1	19	100.00%	10	90.00%	-1.85	
NE	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above			2	100.00%		.
NM	NITR	New Installation Trouble Report Rate	Special Access - DS1	33	93.94%	18	100.00%	-0.87	
NM	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%				.
OR	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%				.
OR	NITR	New Installation Trouble Report Rate	Special Access - DS1	20	100.00%	22	100.00%		.
OR	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above						
SD	NITR	New Installation Trouble Report Rate	Special Access - DS1	18	100.00%	3	100.00%		.
SD	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above						
UT	NITR	New Installation Trouble Report Rate	Special Access - DS1	27	96.30%	17	94.12%	-1.21	
UT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	3	100.00%	1	100.00%		.
WA	NITR	New Installation Trouble Report Rate	Special Access - DS1	30	96.67%	61	98.36%	-1.08	
WA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above			2	100.00%		.

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements  
SEPTEMBER 2018

				SEPTEMBER 2018					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
WY	NITR	New Installation Trouble Report Rate	Special Access - DS0						
WY	NITR	New Installation Trouble Report Rate	Special Access - DS1	7	100.00%	12	91.67%	-1.48	
WY	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above						

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements  
SEPTEMBER 2018

State	Metric	Metric Name	Product	QTR					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS0			1	100.00%	.	
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS1	292	96.23%	218	98.17%	-0.49	
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	7	71.43%	3	66.67%	-1.09	
CO	NITR	New Installation Trouble Report Rate	Special Access - DS0			1	100.00%	.	
CO	NITR	New Installation Trouble Report Rate	Special Access - DS1	211	94.31%	237	98.73%	0.18	
CO	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	3	100.00%	6	83.33%	-1.46	
IA	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%			.	
IA	NITR	New Installation Trouble Report Rate	Special Access - DS1	120	98.33%	58	100.00%	-0.93	
IA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	100.00%	8	100.00%	.	
ID	NITR	New Installation Trouble Report Rate	Special Access - DS0	4	100.00%			.	
ID	NITR	New Installation Trouble Report Rate	Special Access - DS1	41	97.56%	85	98.82%	-1.07	
MN	NITR	New Installation Trouble Report Rate	Special Access - DS1	318	92.14%	89	86.52%	-1.6	
MN	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	10	100.00%	5	80.00%	-1.89	
MT	NITR	New Installation Trouble Report Rate	Special Access - DS1	46	95.65%	50	98.00%	-0.95	
MT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	10	100.00%	1	100.00%	.	
ND	NITR	New Installation Trouble Report Rate	Special Access - DS1	50	98.00%	17	94.12%	-1.49	
ND	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	4	100.00%	2	100.00%	.	
NE	NITR	New Installation Trouble Report Rate	Special Access - DS0			1	100.00%	.	
NE	NITR	New Installation Trouble Report Rate	Special Access - DS1	44	95.45%	42	97.62%	-1.03	
NE	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	4	75.00%	2	100.00%	-1.26	
NM	NITR	New Installation Trouble Report Rate	Special Access - DS1	68	94.12%	68	100.00%	-0.05	
NM	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	100.00%			.	
OR	NITR	New Installation Trouble Report Rate	Special Access - DS0	2	100.00%			.	
OR	NITR	New Installation Trouble Report Rate	Special Access - DS1	62	95.16%	82	100.00%	-0.14	
OR	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above			1	100.00%	.	
SD	NITR	New Installation Trouble Report Rate	Special Access - DS1	20	100.00%	18	100.00%	.	
SD	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%	1	100.00%	.	
UT	NITR	New Installation Trouble Report Rate	Special Access - DS1	109	96.33%	59	96.61%	-1.23	
UT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	4	100.00%	2	100.00%	.	
WA	NITR	New Installation Trouble Report Rate	Special Access - DS1	100	96.00%	150	96.67%	-1.03	
WA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	4	75.00%	3	100.00%	-1.11	

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.



Qwest 272 Sunset Special Access Measurements  
SEPTEMBER 2018

				QTR					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
WY	NITR	New Installation Trouble Report Rate	Special Access - DS0			1	100.00%	.	
WY	NITR	New Installation Trouble Report Rate	Special Access - DS1	31	96.77%	25	96.00%	-1.09	
WY	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above			1	100.00%	.	

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.